



*Creating Opportunities for Happy Lives*

June 19, 2020

Dear Family Members and Caregivers,

We hope this letter finds you and your loved ones in good health. Thank you for your understanding and patience during the past three months. Being unable to visit your loved ones has only added to the stress and uncertainty you undoubtedly feel. We are happy to report that as of June 19, 2020, OPWDD has lifted the ban on visitation to residences. Unfortunately, home visits and outings are still not permitted. We are required to follow these safety protocols, but please keep in mind that this may change at any time.

- *Visitation hours will be available seven days a week from 10:00 a.m. until 8:00 p.m.*
- *To schedule a visit, contact house management staff at least one day prior to your visit.*
- *Only one family is permitted to visit at a time.*
- *Each visit is limited to no more than one hour per day but there is no limit to the number of visits a family can schedule. Please be respectful of the needs of other families.*
- *All visitors must be eighteen years of age or older.*
- *Family members are required to wear a mask for the full length of their visit. EEDA staff will provide a mask for visitors who do not have one.*
- *Upon arrival, each visitor must undergo symptoms and temperature checks by EEDA staff, and shall be denied visitation if they report any COVID-19 exposure or symptoms during the prior fourteen days, or have a temperature higher than 100.0 degrees Fahrenheit.*
- *Families can bring meals or snacks for their loved one, but are required to maintain a six foot social distance for the duration of their visit.*
- *When appropriate, the designated meeting area will be outdoors. When that is not possible, EEDA staff will arrange for an indoor meeting location.*
- *Staff may be present during the visit, depending on the needs of the individual.*
- *Visiting areas will be disinfected after the visit is complete.*

Please read EEDA's Family Visitation Protocols document in its entirety before scheduling your visit. Thank you for your cooperation during this difficult time. Please stay safe and healthy. We know how hard this is and we are doing the best we can to protect your loved one and all EEDA staff.

Sincerely Yours,

Lisa Meyer Fertal  
Chief Executive Officer